



## **City of Albany dba Albany Utility Board**

### ***Acceptable Use Policy***

#### **Introduction**

This Acceptable Use Policy (hereinafter referred to as “AUP”) outlines acceptable and prohibited activities for users of City of Albany dba Albany Utility Board (hereinafter referred to as “City of Albany”) Internet services. By using our services, users agree to comply with this AUP and all applicable laws and regulations.

#### **Compliance with Laws and Regulations**

Users must comply with all local, state, and federal laws, including but not limited to:

- **FCC Regulations:** Adherence to FCC regulations regarding net neutrality, privacy, and other relevant standards.
- **Copyright Laws:** Respect for intellectual property rights and avoidance of copyright infringement. **Other Relevant Laws:**
- **Compliance with laws related to child exploitation, harassment, fraud, and other criminal activities.**

#### **Prohibited Activities**

Users may not use City of Albany’s services to engage in any of the following prohibited activities:

- **Illegal Activities:** Conducting or promoting illegal activities.
- **Security Violations:** Engaging in activities that compromise network security, such as hacking, distributing viruses, or unauthorized access to systems.
- **Spam and Unsolicited Communications:** Sending unsolicited bulk messages (spam) or engaging in email or message spoofing.
- **Privacy Violations:** Collecting or distributing personal information without consent.
- **Harmful Content:** Distributing content that is harmful, obscene, abusive, or defamatory.

#### **Network Management and Fair Use**

City of Albany may implement network management practices to ensure fair and efficient use of its network. *See, Network Management Policy*

## **User Responsibilities**

Users are responsible for:

- **Account Security:** Keeping account information secure and confidential.
- **Appropriate Use:** Ensuring all activities on their account comply with this AUP.
- **Reporting Violations:** Promptly reporting any violations of this AUP or security breaches to City of Albany.

## **Enforcement and Consequences**

Violations of this AUP may result in:

- **Warning Notices:** Initial warnings for minor violations.
- **Service Suspension:** Temporary suspension of services for repeated or severe violations.
- **Termination of Service:** Permanent termination of services for serious or ongoing violations.
- **Legal Action:** Referral to law enforcement or pursuit of legal remedies as appropriate.

## **Modifications to AUP**

City of Albany reserves the right to modify this AUP at any time. Users will be notified of significant changes via email or website updates.

## **Contact Information**

**For questions or concerns regarding this policy, please contact:**

City of Albany dba Albany Utility Board  
Post Office Box 447  
Albany, GA 31702-0447

(229) 302-1100, Option 3  
(229) 302-1134  
[telecomadmin@albanyga.gov](mailto:telecomadmin@albanyga.gov)

By adhering to this AUP, users help ensure a secure, fair, and lawful Internet experience for all. Thank you for choosing City of Albany.